

University College London Hospitals

23 February 2018

Dear Dr Quek

NHS Foundation Trust

Dr Lynn Quek Consultant Haematologist Oxford University Hospitals & Weatherall Institute of Molecular Science Oxford

ULCH Centre for Waldenström's and Related Conditions

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Dendrite Clinical Systems Ltd

I understand that you are in discussion with Dendrite Clinical Systems to offer a possible solution for your HaemBio Clinical Registry.

I have been asked to provide a reference regarding our experience of building and developing a national registry for Waldenström's macroglobulinaemia with Dendrite.

Our Registry, the Rory Morrison Registry (RMR) for Waldenström's has been developed and honed in accordance with our requirements over the past 5 years on the Dendrite platform and has become an impressive resource for this orphan disease. Our experience of working with Peter Walton and his team has been extremely positive from the outset, due to the responsiveness and flexibility of the team, their skills and knowledge, from technical expertise in the set up and optimisation of the dataset, to support regarding information governance requirements. We have had all our needs met throughout out collaboration.

The intricacies of Waldenström's macroglobulinaemia have meant that our Registry has needed sequential optimisation steps to meet our requirements. We have been delighted with the service that we have received to enable us to achieve this, both in terms of adding or removing fields, adjusting the layout so that it is ergonomic to use. From the conception of the project to the initial building of the database, its evolution into a resource that is fit for purpose as well as its maintenance, the professionalism and timely support of Dendrite has been exceptional and made our project possible.

Based on my experience of dealing with Dendrite Clinical Systems, I wholeheartedly recommend them to you.

With kind regards, Yours sincerely

Dr Shirley D'Sa MD FRCP FRCPath

Consultant Haematologist & Clinical Lead for the Rory Morison Registry for Waldenström's macroglobulinaemia

